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PHOTO RELEASE

Note to editors: photos are available.

RELATIONSHIP CENTERED CARE INITIATIVE – FULL STEAM AHEAD AT LMC

October 16, 2008, Brooklyn, New York... LMC continues its commitment to patients with its Relationship Centered Care (RCC) program. This approach to patient care was initiated by Rosanne Raso, R.N., senior vice president for Nursing Services, in an effort to both improve patient and staff satisfaction and provide a caring environment for patients with a focus on healthy, healing relationships. More than 40 nurses and staff recently participated in a special dedication ceremony. They celebrated their commitment by lighting candles, taking part in a pinning ceremony and signing a commitment pledge reaffirming their dedication to the patients they serve and to each other.



During the pinning ceremony Rosanne Raso, R.N., senior vice president for Nursing Services, fastens a pin onto Shirlin Dyer, Senior Nursing Attendant.

Nurses and staff gather during the Relationship Centered Care dedication ceremony.



A Level I Trauma Center and Stroke Center, Lutheran Medical Center (LMC) has cared for Brooklyn communities since 1883. As a full service 476-bed teaching hospital, LMC is the hub of Lutheran HealthCare, a network of primary, acute and long-term care centers in southwest Brooklyn. The LMC Surgical Weight Loss Institute is the only program in Brooklyn to be designated as a Center of Excellence by the American Society for Bariatric Surgery while also holding a Level 1 Accreditation from the American College of Surgeons. Learn more about LMC and its commitment to patient care excellence, community service, health education and research online at www.LutheranMedicalCenter.com.